



# AGENDA

## CITIZENS ADVISORY COMMITTEE (CAC)

**WEDNESDAY, MAY 10, 2023**

**Mission:** To Support CPS Energy’s essential elements of success by acting as an interface between CPS Energy and its customers; to help tell the CPS Energy story often and well; to understand performance measures and to challenge CPS Energy to “think outside the box.”

**Vision:** The vision of the CAC is to partner and to work with CPS Energy to be the best value for electric power and natural gas in the service area without compromising our quality of life while fostering an image of competence. The CAC will be a trusted interface in facilitating two-way communication between CPS Energy and its customers.

### Agenda items

11:30 a.m.	CALL TO ORDER, ATTENDANCE ROLL CALL	John Kelly, Chair
11:35 a.m. – 11:40 a.m.	INVOCATION & PLEDGE OF ALLEGIANCE	CPS Energy Staff
11:40 a.m. – 11:45 a.m.	APPROVAL OF MEETING MINUTES – APRIL 12, 2023	John Kelly, Chair
11:45 a.m. – 11:50 a.m.	STAFF UPDATE	Yvonne Pelayo, Sr. Director, Local Government Relations
11:50 a.m. – 12:30 p.m.	CUSTOMER PROGRAMS AND ENGAGEMENT BRIEFING: SUSTAINABLE TOMORROW ENERGY PLAN (STEP), AFFORDABILITY PROGRAMS AND CUSTOMER RESPONSE UNIT (CRU)	Ana Lozano, Director, Technology & Product Innovation, and Jesse Hernandez, Sr. Director, Equity and Community Engagement
12:30 p.m – 12:40 p.m.	AT-LARGE POSITION BACKFILL	John Kelly, Chair
12:40 p.m.- 1:00 p.m.	ROUNDTABLE DISCUSSION	John Kelly, Chair
1:00 p.m.	MEETING ADJOURN	John Kelly, Chair

### Additional information

- Monday, May 22 – Board of Trustees Regular meeting @ 1:00 p.m.
- Thursday, May 25 – Rate Advisory Committee (RAC) meeting @ 3:00 p.m.
- Wednesday, June 14 – CAC meeting @ 11:30 a.m.