

Dear Solar Customer,

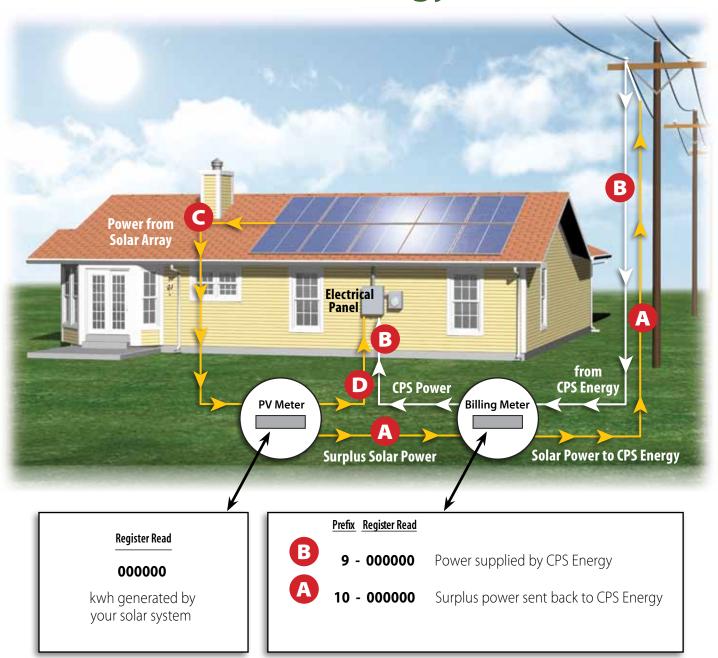
Thank you for your participation in the CPS Energy Rooftop Solar PV Program. For the purpose of providing excellent customer service, please make note of the following changes to your CPS Energy bill.

- With the new AMI Smart Meters, we no longer need to read your meter manually. However, we should always have access to our meters when needed.
- Please inform us of meter access concerns/instructions by calling 210-353-4217
- For Billing questions or all other inquiries, please contact Customer Service at 210-353-2222
- Additional information such as an explanation of how a Solar PV System Works, how Your New Revised Bill will look, and how the bill is calculated may be found attached.

Sincerely,

CPS Energy Solar Program Administration

Solar Power & CPS Energy: How it Works



Power produced by your solar system is consumed by your home. Surplus power is sent to CPS Energy.

- B A

 Amount supplied by CPS Energy (total consumption) Surplus power sent back to CPS Energy = Net amount of electricity you will be purchasing (billed kwh).
- Power from Solar Array Surplus power sent back to CPS Energy = Amount of solar generated energy consumed by your home.
- Amount of solar generated energy consumed by your home + Surplus power sent back to CPS Energy = Total amount of solar energy produced by your home.

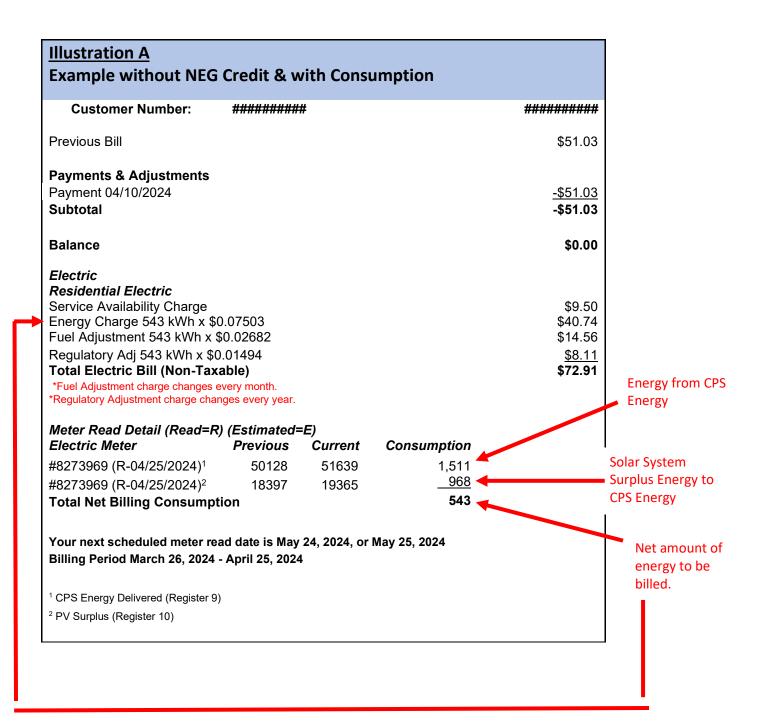




REVISED CPS ENERGY SOLAR PV BILLING STATEMENT NOTIFICATION

Dear CPS Energy Solar Customer,

Your monthly CPS Energy Billing Statement is being revised to include additional details for explaining how the statement is calculated. Two examples of how the revised statement may appear are below; the first is an example of a normal solar billing statement (Illustration A). The second is an example of a solar billing statement for someone whose solar system produced more energy than they received from CPS Energy, resulting in an Excess Generation credit being applied to their account (Illustration B).





| Illustration B | | | | | |
|--|-------------------------|------------------------------------|---------------------------------|--|---|
| Example with NEG Cre | dit & Nega | ative cons | umption | | |
| Customer Number: | | ######### | | | |
| Previous Bill | | | | \$51.03 | |
| Payments & Adjustments Payment 04/10/24 Subtotal | | <u>-\$51.03</u> -\$51.03 | Excess Generation credit amount | | |
| Balance | | | | \$0.00 | from previous |
| Electric Residential Electric Service Availability Charge Prior Month Excess Generation Total Electric Bill (Non-Taxable) | | | | \$9.50 - <u>\$0.50</u> \$9.00 | month |
| Meter Read Detail (Read=R) | (Estimated: Previous | =E) Current | Consumption | | Energy from CPS Energy |
| #8273969 (R-04/25/2024) ¹ | 51639 | 53064 | 1425 | | Solar System |
| #8273969 (R-04/25/2024) ² Total Net Billing Consumpt | 19365 | 20835 | 1470 -45 | | Surplus Energy to CPS Energy |
| Current Month PV Excess Generation ³ -45kWh x \$0.0165 -\$0.74 **Credit for Net Excess Generation is \$0.165/kWh in Oct-May and \$0.0202/kWh in Jun-Sep. Your next scheduled meter read date is May 24, 2024, or May 25, 2024 | | | | | Excess Generation energy to CPS Energy |
| Billing Period March 26, 2024 | April 25, 202 | 4 | | | Excess Generation |
| ¹ CPS Energy Delivered (Register 9) ² PV Surplus (Register 10) ³ Credit applied to next month's bill, not to exceed the Total Electric Bill amount. Any | | | | | credit amount to be applied to next month's bill. |
| carryover credit balance will apply | in the following I | month. | | | |