

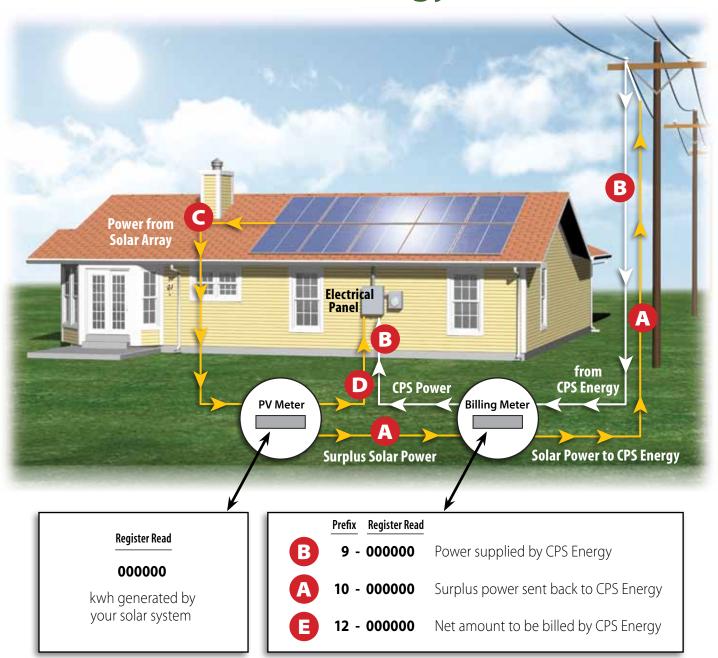
Dear Customer,

Thank you for your participation in the CPS Energy Rooftop Solar PV System Program. In order to help us provide excellent service, please make note of the following information.

- Your meter reader will need access to manually read your meters once a month, on the regular scheduled meter reading date, which is identified on the back of your billing statement.
- In the event that your meters are not read as scheduled, due to unforeseen circumstances, we will contact you and make arrangements to read your meters at a later date. This delay, however, will not impact the calculation of your bill.
- Please inform us of meter access concerns/instructions by calling 210 353-4217 or call Customer Service at 210 353-2222 for all other inquiries.
- Additional information such as an explanation of how a Solar PV System works, how the bill is calculated and etc. is available at www.cpsenergysavers.com

Sincerely, CPS Energy Solar Rebate Program Administration

Solar Power & CPS Energy: How it Works



Power produced by your solar system is consumed by your home. Surplus power is sent to CPS Energy.

- B A = E Amount supplied by CPS Energy (total consumption) Surplus power sent back to CPS Energy = Net amount of electricity you will be purchasing (billed kwh).
- Power from Solar Array Surplus power sent back to CPS Energy = Amount of solar generated energy consumed by your home.
- Amount of solar generated energy consumed by your home + Surplus power sent back to CPS Energy = Total amount of solar energy produced by your home.



REVISED CPS ENERGY SOLAR PV BILLING STATEMENT NOTIFICATION

Dear Solar Customer,

Your monthly CPS Energy Billing Statement has being revised to include additional details for explaining how the statement is calculated. Two examples of how the revised statement may appear are below; the first is an example of a normal solar billing statement (Illustration A). The second is an example of a solar billing statement for someone whose solar system produced more energy than they received from CPS Energy, resulting in an Excess Generation credit being applied to their account (Illustration B).

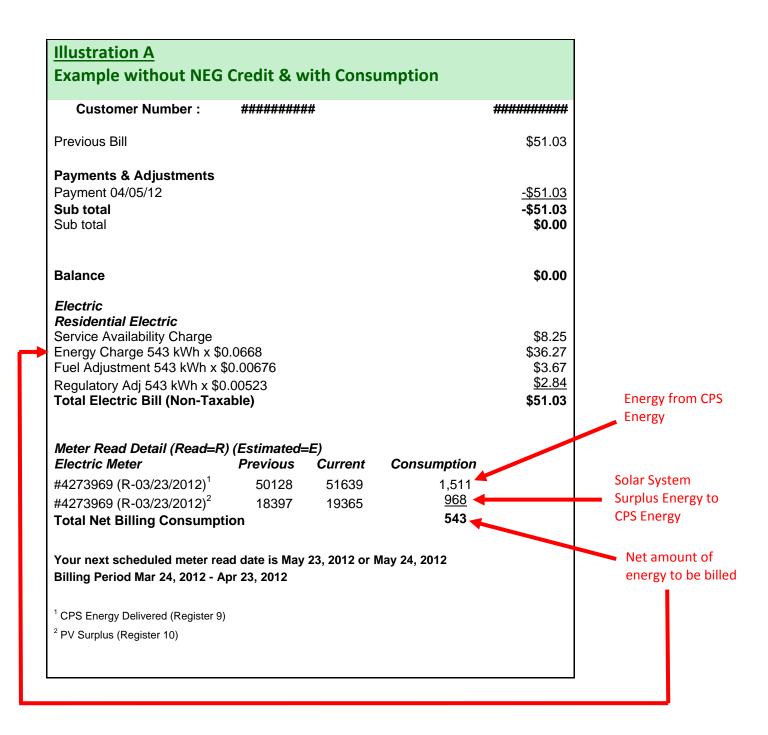


Illustration B Example with NEG Credit & Negative consumption Customer Number: ########## Previous Bill \$51.03 Payments & Adjustments Payment 04/05/12 -\$51.03 Sub total -\$51.03 Sub total \$0.00 **Excess Generation** credit amount **Balance** \$0.00 from previous month Electric Residential Electric Service Availability Charge \$8.25 **Prior Month Excess Generation** <u>-\$0.25</u> \$8.00 **Total Electric Bill (Non-Taxable) Energy from CPS** Energy Meter Read Detail (Read=R) (Estimated=E) Electric Meter Previous Current Consumption Solar System #4273969 (R-04/23/2012)¹ 1425 51639 53064 Surplus Energy to 1470 #4273969 (R-04/23/2012)² 19365 20835 **CPS Energy** -45 **Total Net Billing Consumption** Current Month PV Excess Generation³ -45kWh x \$0.0165 \$0.74 **Excess Generation** energy to CPS Your next scheduled meter read date is May 23, 2012 or May 24, 2012 Energy Billing Period Mar 24, 2012 - Apr 23, 2012 **Excess Generation** ¹CPS Energy Delivered (Register 9) credit amount to be applied to next ² PV Surplus (Register 10) month's bill ³ Credit applied to next month's bill, not to exceed the Total Electric Bill amount. Any carryover credit balance will apply in the following month.