

July 23, 2018

CPS Energy continually works to provide you with the most reliable electric service possible. Proactive measures to achieve this include the maintenance, repair and replacement of equipment in the field. We will soon begin to replace 94 utility poles located in the utility easements within the City of Shavano Park. The first phase of the project will replace 23 poles beginning in early August, and continue throughout the year. For your reference, attached is a map highlighting specific areas where pole replacements will take place.

To make this as seamless as possible, we ask for your assistance in providing access to the easements for our crews, our contractors and our equipment, especially in non-accessible areas of your property. In order to facilitate installation, and more importantly, to improve reliability, there may be a need to trim trees in accordance with the City of Shavano Park Tree-Trimming Ordinances and the CPS Energy Oak Wilt Prevention Policy. McCoy Tree Service will be the contractor working on our behalf on this project.

Our goal is to ensure all work is performed in a coordinated manner and is completed as quickly as possible with minimal inconvenience to you, our customer. To keep you informed, we will host a community meeting where our project team will provide personalized project information. Please join us for this community discussion on **Monday, August 06, 2018 at:**

***Shavano Park City Hall,
900 Saddletree Court
6:00 – 7:00 pm.***

Up-to-date information will be publicly available on our website at cpsenergy.com, keyword “Shavano Park Pole Replacement Project”, or by calling 210-353-2777.

Thank you for your patience as we work to deliver reliable electric service to you.

Sincerely,



Maria Garcia
VP – Community & Key Accounts Engagement